

Borough Council of
**King's Lynn &
West Norfolk**



Environment and Community Panel
Tuesday, 3rd March, 2020 at 6.00 pm
in the Council Chamber - Town Hall, Saturday Market
Place, King's Lynn PE30 5DQ

Reports marked to follow on the Agenda and/or Supplementary Documents

- a) Outside Bodies Update - West Norfolk Community Transport (Page 2). For noting purposes.

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Outside Bodies Update - West Norfolk Community Transport Project (WNCTP)

WNCTP services include the following:

- Go To Town
- Dial a Bus
- Flexibus
- Shopmobility
- Community Car Scheme

I was appointed as the Borough's representative at the July Council meeting (Cllr Nockolds is already a Trustee) and there have subsequently been four meetings, three of which I have been able to attend - the last one being in January.

WNCTP was founded in 1992 as a charity to provide transport solutions for people with mobility issues, including the frail, disabled and also for rurally isolated individuals who have little or no public transport.

My predecessor from the council Sue Fraser is also now a trustee.

Recent years have seen some upheavals for the charity which has now moved to a better-suited base on Oldmedow Road, the launch of new services following the withdrawal of Stagecoach from West Norfolk, changes to interpretation of Driver and Vehicle Standards Agency (DVSA) legislation which have impacted on training requirements, and the replacement of accounting staff.

Colleagues will recognise new vehicles with the 'Go To Town Livery'. Less obvious, but equally important in our more rural communities, are the volunteer car services organised by the project from offices in King's Lynn and Swaffham to help people attend medical appointments and the like. Some 1,000 of such return journeys are taken each year (I should declare an interest here as a little-used volunteer driver).

Dial a Bus is the charities flagship service, collecting people from their homes and taking them into the market towns to allow them to access shops, medical and visiting friends.

All charities are facing the challenge of becoming self sustaining and the WNCTP is no exception and continues to strive to maximise revenues and profits from its operations to fund the charitable side of it service, and its original raison d'etre.

More details can be found at wnct.co.uk

Councillor Jim Moriarty